

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

250766

CERTIFICATED COMPANY INFORMATION

CTC Communications Corp.	
Company Name	FEIN/SSN
d/b/a EarthLink Business	781-362-5700
Db/a/fka	Telephone #
225 Cedar Hill Street, Ste 111	
Mailing Address	
Marlborough, MA 01752	
City, State, Zip Code	
225 Cedar Hill Street, Ste 111	
Business Location	
Marlborough, MA 01752	Middlesex
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent: National Registered Agents, Inc.
Mailing Address: 2 Office Park Court, Suite 103
City, State, Zip Code: Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Joseph Eazor, President & CEO, 1375 Peachtree Street, Atlanta, GA 30309
General Manager (Include address if different than above.)
 404-815-0770 / N/A / joe.eazor@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address
- B. Attn: Office of the CEO, 330 Monroe Avenue, Rochester, NY 14607
Customer Relations /Complaints Representative (Include address if different than above.)
 888-832-5802 / 585-278-1702 / oceo@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address
- C1. Barbara DiNicola, 330 Monroe Avenue, Rochester, NY 14607
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
 585-697-7822 / 585-278-1702 / bdnicola@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address
- C2. 855-352-2731
Customer Contact (Toll Free Number)
- D. Jonathan Mapes, Vice President of Network Engineering, 1375 Peachtree Street, Atlanta, GA 30309
Engineering Operations (Include address if different than above.)
 256-241-0545 / / jmapes@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address
- E. Elizabeth Orth, Vice President Customer and Tech Care, 1375 Peachtree Street, Atlanta, GA 30309
Test and Repair (Include address if different than above.)
 404-748-7601 / / eorth@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address

F. Network Operation Center
Emergencies (During non-office hours)
800-374-2350 / / the_noc@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Paula Foley, Regulatory Affairs Counsel, 225 Cedar Hill Street, Ste 111, Marlborough, MA 01752
Regulatory Officer (Include address if different than above.)
781-362-5713 / 781-362-1313 / pfoley@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

H. N/A
Dual Party Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

I. N/A (Not a LEC)
Interim LEC Fund Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

J. Jie Cui, Senior Analyst
Universal Service Fund Mailings (Name)
225 Cedar Hill Street, Suite 111, Marlborough, MA 01752
Mailing Address
781-362-5714 / 781-362-1544 / jcui@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address


K. Jie Cui, Senior Analyst
Gross Receipts Mailings (Name)
225 Cedar Hill Street, Suite 111, Marlborough, MA 01752
Mailing Address
781-362-5714 / 781-362-1544 / jcui@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

L. N/A
Lifeline Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

Ron Kooistra
This form was completed by (print name)
Regulatory Analyst
Title


Signature
5/27/14
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

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